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HOME GENIUS EXTERIORS LIMITED LIFETIME WARRANTY

This Workmanship Labor Warranty (“Workmanship Warranty”) is provided by Home Genius Exteriors (“HGE”) to you, the original purchaser (“Customer”). HGE commits to performing all work professionally and in accordance with relevant building codes. HGE guarantees that all installation labor carried out by HGE will be free from defects in workmanship for as long as the Customer resides in the home where the products have been installed and the Customer has paid in full for all services performed, subject to the terms and conditions of this Workmanship Warranty. For warranty coverage on the products themselves (such as windows, gutter systems, roofing shingles, doors, and siding) installed by HGE, please refer to the product manufacturer warranties (“Product Warranties”). The Customer can obtain copies of both the Product Warranties and this Workmanship Warranty before signing the Agreement.

HOW TO OBTAIN WORKMANSHIP WARRANTY SERVICE: To request Workmanship Warranty service, the Customer should contact HGE at 855-963-4663. Claims need to be reported to HGE promptly upon discovering the labor defect. After HGE inspects the product and confirms a valid claim under this Workmanship Warranty, HGE will choose one of the following actions: repair the installation, reinstall the product, or refund the price of HGE’s service, to the Customer. The choice of action is at HGE’s sole discretion. If replacement of any product is necessary and the original product is no longer available, HGE reserves the right to substitute it with a product of equal or similar quality. Note that minor color variations between the replacement and the original product may occur and are not considered defects. HGE will attempt to match the color of the replacement product to the original, but an exact match is not guaranteed. Should HGE decide to issue a refund to the Customer, all warranties are terminated, and the responsibility for the repair, replacement, or removal of HGE’s products shifts to the Customer. This Workmanship Warranty is only valid if the Customer has met all payment obligations under the Agreement.

WHAT IS NOT COVERED: This Workmanship Warranty is applicable only to labor performed by HGE for installing products such as windows, gutters, roofing shingles, doors, and siding purchased directly from HGE by the Customer. The products themselves are covered solely by the manufacturers’ warranties. Minor variations in color or texture between different batches of product are not considered defects in either the product or the installation and are not covered under this Warranty.



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This Warranty excludes any damage, workmanship, or material failures beyond HGE's control. Examples of such exclusions include, but are not limited to, damage resulting from building settlement, structural failure (including foundations and walls), use of incompatible accessories, removal, repair, or re-installation of any products or components installed by HGE by anyone other than HGE, physical abuse, moisture-related issues (such as roofing leaks not due to HGE's roof work or broken water pipes), normal weathering, corrosive effects of salt air and chemical pollutants, normal fading, deterioration of caulking compounds, fire, flood, lightning, high winds, windblown objects, earthquakes, hurricanes, tornadoes, hail, ice dams, icicles, ice storms, extreme atmospheric conditions or catastrophic weather events as defined by the US Weather Bureau, acts of God, intentional acts, unreasonable use, vandalism, or pollution.

Additionally, this Workmanship Warranty does not cover damages resulting from the Customer's failure to perform reasonable maintenance, including cleaning the product, maintaining sealing, painting, caulking, and replacing consumables such as door sweeps and weather stripping as needed. HGE is not responsible for existing or future spore or mold growth.

Furthermore, this Warranty does not apply to damages arising from the identification, detection, abatement, encapsulation, or removal of mold, asbestos, lead-based products, or other hazardous substances inside or outside the structure being improved.

Skylights that are not replaced by HGE at the time of roofing installation are not covered against leaks under this Workmanship Warranty.

HGE is not liable for leaves, debris, or other foliage that accumulates on the leaf protection system installed by HGE, which is not covered under this Warranty.

If the Customer requests HGE to conduct service visits or inspections when Workmanship Warranty service is not necessary or covered, a service fee of up to \$100 per hour or any part thereof will be charged.

WHAT VOIDS THIS WORKMANSHIP WARRANTY: Removal, repair, adjustment, tampering or reinstallation of any product installed by HGE by anyone other than HGE, voids any warranty.



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FOR WINDOWS/DOORS CONTRACTS: Condensation on windows or patio doors is a natural result of excessive indoor moisture and does not indicate a product defect or installation issue. It is the Customer's responsibility to manage and control indoor humidity levels. HGE is not liable for condensation within the home, and this Workmanship Warranty does not cover condensation, its causes, or effects, including any mold or mildew that may develop on or within walls or surfaces due to pre-existing conditions or temperature variations inside and outside the home. Additionally, reinstallation of window sashes may incur a service charge as previously mentioned.

FOR GUTTER CONTRACTS: A new gutter system cannot prevent ice damming or icicle formation. While leaf protection reduces the accumulation of leaves and debris inside the gutters, the Customer may still need to clean leaves and debris that gather on top of the leaf protection system. Leaf protection does not stop ice damming or icicles. HGE is not liable for issues related to ice damming, icicles, clogging, or the cleaning of the gutter system.

FOR SIDING CONTRACTS: Customer needs to be aware that siding can be damaged by heat from outdoor grills and that any such damage will not be covered by this Warranty.

FOR ROOFING CONTRACTS: This Workmanship Warranty for Roofing Contracts is for two (2) years only, unless Customer purchases the Home Genius Limited Lifetime Warranty upgrade separately or otherwise specified in the Contract. The installation of ice and water shield does not eliminate the possibility of ice damming. Roofing shingles may exhibit wavy or raised areas for up to six (6) months following installation. Any drywall damage resulting from roof leaks after HGE completes the roofing installation will be covered for up to one (1) year from the date of installation.

Existing skylights that are not replaced by HGE at the time of roofing installation will not be covered against leaks under this Workmanship Warranty.

HOME GENIUS LIMITED LIFETIME WARRANTY FOR ROOFING CONTRACTS: For Customer who purchase the Home Genius Limited Lifetime Warranty, the roofing contract must include installation of all required "SYSTEM" components to qualify for a valid warranty. The Home Genius Limited Lifetime Warranty applies only if the roofing system includes each of the following Owens Corning components: 1) Adequate Ventilation System including but not limited to intake ventilation (where applicable) and exhaust ventilation (Owens Corning VentSure® InFlow™ Vent or DCI SmartVent®, Owens Corning VentSure® Ridge Vent); 2) Synthetic Underlayment (Owens Corning Deck Defense® Synthetic Underlayment or other Owens Corning synthetic underlayment products);



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3) Hip and Ridge Shingles (Owens Corning ProEdge® Hip & Ridge Shingles); 4) Starter Shingles (Owens Corning Starter Strip Plus®); 5) Architectural Shingles (Owens Corning Duration® Architectural Shingles); 6) Ice and Water Shield (Owens Corning WeatherLock® or similar Owens Corning Ice & Water Barrier products); and 7) Pipe Boots (Lifetime Tool® pipe boot or equivalent silicone custom pipe flashing. Aluminum pipe boots do not qualify under the "SYSYEM" component required for a valid Home Genius Limited Lifetime Warranty). Failure to include any of the above components will result in the project not qualifying for the Home Genius Limited Lifetime Warranty. The Home Genius Limited Lifetime Warranty is valid only if the roofing system is installed by Home Genius Exteriors. All warranty claims are subject to inspection and verification by Home Genius Exteriors. Home Genius Exteriors reserves the right to inspect and verify product installation prior to confirming Home Genius Limited Lifetime Warranty eligibility.

Skylight Limitation: Only newly installed skylight units replaced and installed as part of the roofing project may be eligible for coverage under the Home Genius Limited Lifetime Warranty, subject to manufacturer and installation guidelines. Roofing contracts that include only re-flashing the skylight and does not include replacing existing skylights are expressly excluded from the Home Genius Limited Lifetime Warranty.

Under the Home Genius Limited Lifetime Warranty, product materials are covered by the applicable Owens Corning manufacturer's warranty, and labor and workmanship are covered by Home Genius Exteriors for the lifetime of the original Customer's ownership of the home, subject to all terms and conditions of this Warranty.

Solar Panels Limitation: The installation of solar panels after roof installation does not, by itself, void the Home Genius Limited Lifetime Warranty. However, any leak, damage, or roof failure caused by solar panel systems, including but not limited to penetrations, mounting brackets, fasteners, attachment points, or modifications made by the solar installer, is expressly excluded from coverage. If water intrusion or roof damage is determined by Home Genius Exteriors to have originated from or been caused by solar panel installation components or attachment methods, such condition shall not be covered under the Home Genius Limited Lifetime Warranty. Roof leaks or failures unrelated to solar panel penetrations or attachment points remain covered in accordance with the terms of this Home Genius Limited Lifetime Warranty.



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TRANSFER OF WARRANTY: In the event the original Customer transfers ownership of the home within fifty (50) years of the date of installation, original Customer may transfer a valid Home Genius Limited Lifetime Warranty to the subsequent owner of the home (“New Owner”). To obtain a warranty transfer form, visit www.homegeniusexteriors.com for The Warranty Transfer Form and instructions on where to mail the documentation. The form must be returned to HGE at 8201 Corporate Drive, Ste G10, Hyattsville, MD 20785, Certified Mail, return receipt requested, along with Proof of Purchase from original Customer and HGE. These documents must be returned to HGE within sixty (60) days from the transfer date of the home for the Warranty to transfer to and remain valid for the subsequent homeowner. This Home Genius Limited Lifetime Warranty may only be transferred once and may only be transferred by the original Customer to New Owner. Failure to provide written notice within sixty (60) days of the ownership transfer will render the Home Genius Limited Lifetime Warranty null and void. Upon proper and timely registration of the transfer, warranty coverage will continue for the remainder of the original warranty term, subject to all original terms, conditions, and limitations. This Home Genius Limited Lifetime Warranty may not be transferred more than once.

RIGHTS AND REMEDIES: This Workmanship Warranty is the only express warranty provided by HGE. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of HGE any obligation, liability or responsibility in place of or in addition to this Workmanship Warranty.

EXCEPT FOR THE WORKMANSHIP WARRANTY PROVIDED HEREIN, HGE MAKES NO WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF QUALITY, QUANTITY, MERCHANTABILITY, HABITABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. HGE’S LIABILITY TO CUSTOMER UNDER THIS WARRANTY IS LIMITED TO THE AMOUNTS RECEIVED BY HGE FOR SERVICES RENDERED UNDER THE AGREEMENT ORDER WITH THE CUSTOMER. IN NO EVENT SHALL HGE BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ASSOCIATED WITH ANY PRODUCT INSTALLED BY HGE OR SERVICE PROVIDED BY HGE TO THE CUSTOMER. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE-TO-STATE.

